

The Risk and Safety
Management
Department
What We Do

Risk and Safety Management Team



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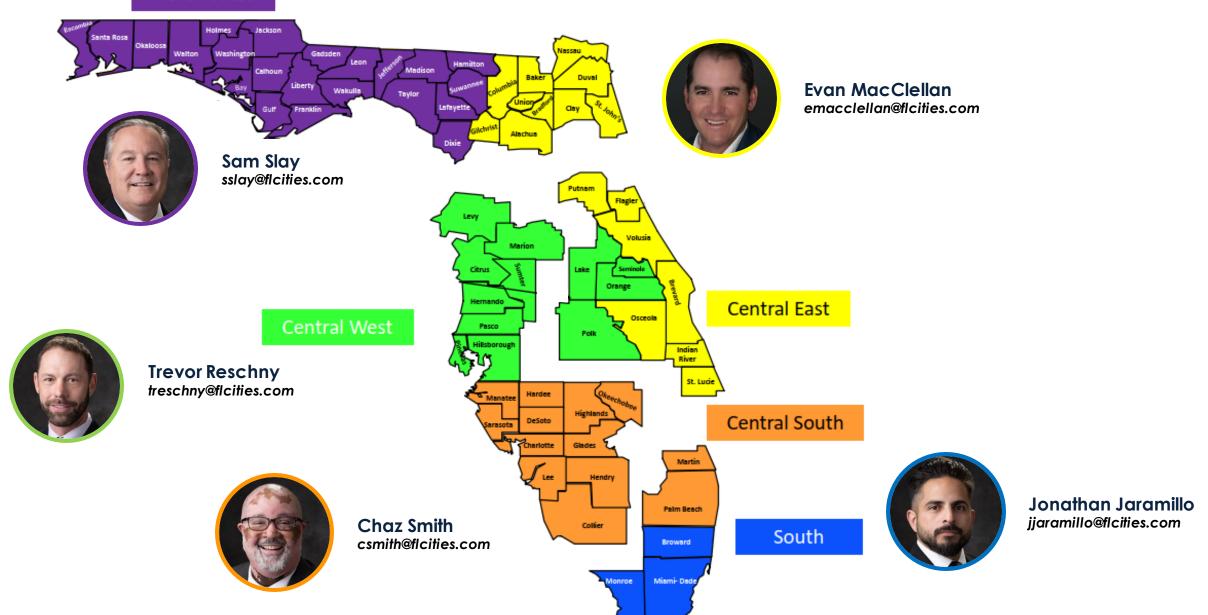


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Outline

1

Grant Programs

2

On-site Safety and Risk Services

3

Employee Training

4

Law Enforcement Advisory Panel (LEAP)

5

Employment Law Advisor (ELA)

6

Florida Municipal Safety Excellence Initiative 7

Synergy Turnkey RecoverySM Program



Matching Safety Grants



Available to assist FMIT members' safety expenses



Can be used for expenses related to Worker Safety and Public Safety based on your insurance coverage and premium amount



You can submit applications quarterly up to the maximum amount allowed (some submit once a year)



Since the program's inception in Policy Year 2005-2006, the program has awarded 725 Matching Safety Grants, totaling nearly \$2 million in 50% matching funds



"I have been pleased with the FMIT Safety Grant Match program. It is a great tool to help fulfill Village needs to maintain safety for staff and residents. The application is streamlined and the process is quick and smooth, thank you and your team for always doing a great job with follow-up and processing."

– Jenny Polynice-Hall, Grant Writer, Village of Palmetto Bay

Amounts Available

Premium Range	Workers Compensation	Property/Auto/GL
< \$25,000	\$500	\$500
\$25,000 - \$49,999	\$750	\$750
\$50,000 - \$74,999	\$1,000	\$1,000
\$75,000 - \$99,999	\$1,500	\$1,500
\$100,000 - \$200,000	\$2,500	\$2,500
> \$200,000	\$3,000	\$3,000



Site Safety Surveys



Assist you with identifying areas to reduce potential or existing exposures



Times and days that are convenient to you



Feedback is provided via report with photos if requested



FLORIDA LEAGUE OF CITIES DEPARTMENT OF INSURANCE SERVICES • RISK AND SAFETY MANAGEMENT DEPARTMENT P.O. 60x 530065 • Orlando, FL 32653-0065 • (407) 425-9142 • Toll Free Phone: (800) 445-6248 • Fax (407) 425-9378 • www.floridaleagueofothes.com

RE: Site Safety Survey

1 Site Survey Scope:

On 3/22/2021 Trevor with the Florida League of Cities conducted a site safety survey of the City facilities including:

- City Hall/ Water Tower (Outside only)
- Old fire station/ attached sheds
- . The recreation facilities located across the street from City Hall
- Pump Houses (Outside only)
- Railroad Depot Museum (Outside only)
- Pier and park are adjacent to the pier

The focus of the site safety survey included both worker and public safety issues including slip/trip/falls, electrical safety, life safety, and fire prevention.

2 Site Survey Findings:

•	Item Description, Location and Recommendations	Item Picture (if necessary)	Date Corrective Action Taken
1.	In the old fire hall there are number of plastic gas cans. These gas cans should be replaced with metal UL rated fire cans.		
2.	The fire extinguishers in the old fire hall have not been re-certified since 2012.	NA	nea .
3.	Most of emergency lights and exit lights in the old fire hall are not functional.	NA	

By accepting FLC Risk and Safely Services (Services), Member advancatedpes and agrees: Services are solely intended to assist Member to reasonably identify, assess and address sources of potential exposure to fability, claims, losses or damages; Member remains responsible for maintaining the safely of its property and operations for itself and others; and for all Services provided, FLC does not warrant or guarantee: the safely of any Member property, that additional risks will not result or materialize at Member property or elsewhere; or that any suggested or recommended measures implemented by Member will prevent exposure to faility, claims, losses or damages.

Site Safety Survey Examples



Parks and playgrounds



Recreation centers



Office buildings



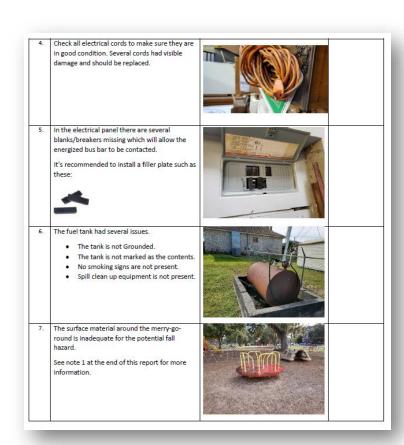
Public works



Water treatment plants



Anything else!



Emergency Planning

We can assist in the development of your emergency plans

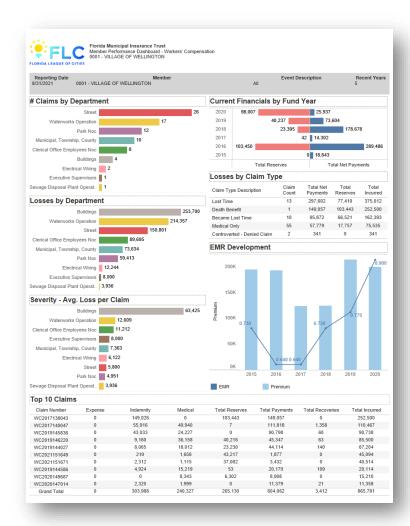
- ☑ Operational Continuity Plans
- ☑ Hurricane Preparedness Plans
- ☑ Lightning Strike Mitigation Program

Review existing plans to identify gaps

Claims Analysis

To help:

- ✓ Identify areas of concern based on losses, claims counts and severity
- ✓ Determine incident root causes and trends where possible
- ✓ Develop measures that will help reduce the likelihood of recurring losses





What is the Turnkey Recovery Program?

- Expedites response and recovery
- Indemnifies members from incurring repair costs performed under the program
- Upfront material deposits and invoices paid direct to contractors
- Project managers work as an extension of member staff



What is the Turnkey Recovery Program?

- Incorporates members existing contractor relationships and adds additional capacity
- Reduces member's financial burden that can be associated with a loss
- Greater transparency helps control overall claim cost
- ☑ Available on daily claims and CAT losses



Turnkey Recoverysm Basic Workflow Example

Member Elects
to Engage
TurnKey
RecoverySM
Program

Rapid Damage Assessment (TrackDownSM Mobile Application)

Matterport
Virtual Scan
(Initial
Assessment Visit)

Technical
Assignment(s) &
Review with all
Involved Parties
(C&O, IH,
Engineer, IA &
Desk Adjuster)



Turnkey Recoverysm Basic Workflow Example

Support
Operational
Resumption
(Keeping the
Doors Open for
Business)

Necessary Stabilization Services (Protective Measures)

Mitigation &
Selective Demo
Services (Restore
vs Replace)

Second
Matterport Scan
(Post
Mitigation/Demo)



Turnkey Recoverysm Basic Workflow Example

Comprehensive Scope Development (Review with all Parties) Build-Back Procurement (IFB Solicitation & Contracting Awards)

Permitting & Reconstruction Phase

Ongoing PM & Project Closeout (Final Matterport Scan)

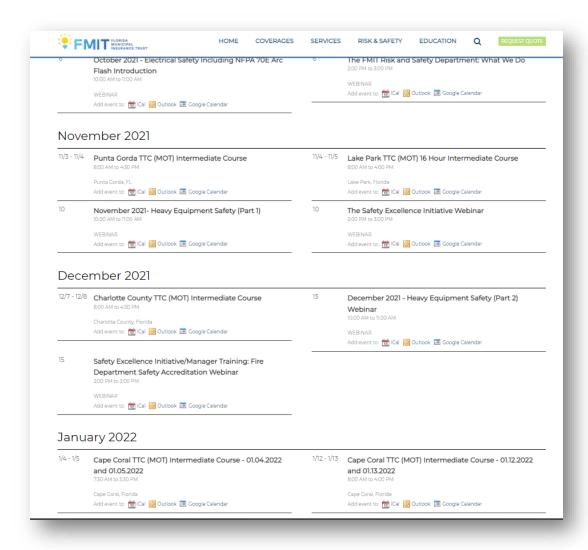




Education Menu



Events Calendar



- 1. On the FMIT website under the EDUCATION tab
- 2. Events Calendar has all scheduled webinars for policy year and registration links

Live Monthly Webinars For employees and supervisors



Two webinars per month

- Employee training
- Supervisor/manager training



Registration link for each webinar

Register for all or just the ones you want to view



Can be used for:

- Individual training
- Group training



No cost, no limit

FMIT Learning Library





FMIT-specific topics presented by the Safety/Risk Team

Can be used for:

- Individual training
- Group training

No cost, no limit

On-Site Training Programs

We offer world-class training courses

- Specifically developed for Florida municipal operations
- We come to your site
- Can be used for internal training (Train-the-trainer options)

Most free of charge

(Exception: TTC/MOT, First Aid, and NSC DDC4)









Temporary Traffic Control/(TTC/MOT) Classes

5,648 FMIT employees trained!

MOT Classes						
Offered I	Per Fund					
Year						
2012-13	4					
2013-14	36					
2014-15	47					
2015-16	32					
2016-17	62					
2017-18	52					
2018-19	61					
2019-20	45					
2020-21	57					
2021-22	66					

462 Classes

Course	# Attending	Cost Per	Subtotal	
FLC Drice MOT 1/	F10F	¢105	¢/20.105	MOT_16
FLC Price MOT 16	5105	\$125	\$638,125	Savings
Average 2 Private Sector Providers	5105	\$252	\$1,286,460	648,335
FLC Price MOT 8 Hr.	395	\$80	\$31,600	MOT_8 Savings
Average 2 Private Sector Providers	395	\$182	\$71,890	40,290
Ove	savings for	members!		



What is LEAP?

The Law Enforcement Advisory Panel (LEAP) is a membership organization consisting of Florida law enforcement chief executive officers, law enforcement executives, risk and safety professionals, and subject matter experts.

Their goals are:

- 1. To work together to foster a spirit of cooperation within the law enforcement community
- 2. To recognize that risk management is a key factor in reducing injury and tragedy within our ranks through training and policy review

They also provide their perspective to the Florida Municipal Insurance Trust, administered by the Florida League of Cities, to affect best practices in pursuit of reducing risk.

Vision of LEAP

LEAP's vision is to foster a spirit of cooperation within the law enforcement community.

To recognize that risk management is a key factor in reducing injury and tragedy within the ranks.

Through training, policy review and providing perspective to the Florida Municipal Insurance Trust, we can affect best practices to pursue a reduction of risk.



CONTACT

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More information fmitleap.org





What is ELA?

Access to an attorney with Sniffen and Spellman, Florida's premier employment practice law firm, who has significant public-sector employment law experience

NO COST if you have liability coverage for employment practices

What use ELA?

Employment law is complex

Many staff attorneys are not experts on this topic (May need a second opinion)



Employment law mistakes can be costly

- Equal Employment Opportunity Commission (EEOC) data:
 The average out-of-court settlement for employment discrimination claims is about \$40,000
- Studies of verdicts have shown that about 10% of wrongful termination cases result in a verdict of \$1 million or more

When and How to Use ELA?

Hiring

Discipline

Promotion/Demotion

Transfer

Reassignment

Layoff

Termination

Complaints of unfair treatment, discrimination, harassment, etc.



888.368.FMIT (3648)



Premise of the Safety Initiative

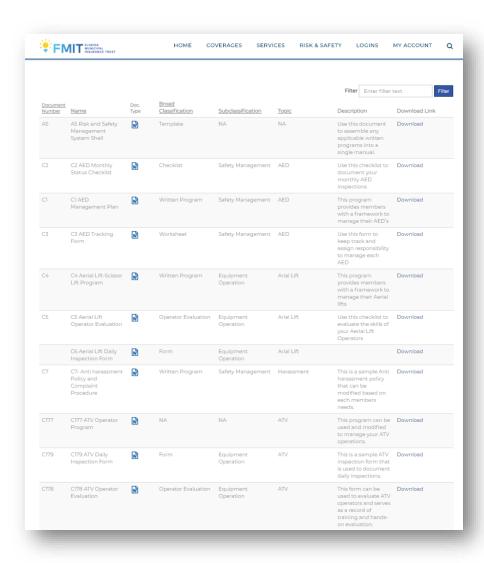
A meaningful and well-implemented safety management system will lead to a reduction in losses, injuries and illness.



The Initiative Has Two Parts



Resource Library

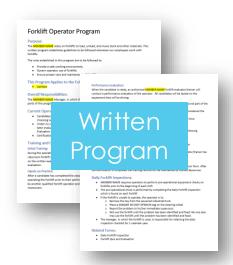


Available to all FMIT members

Nearly 700 cutting-edge documents, programs, forms and checklists

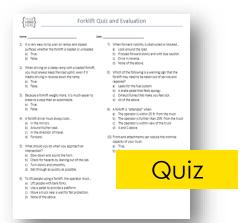
All can be easily edited, branded and customized for your needs

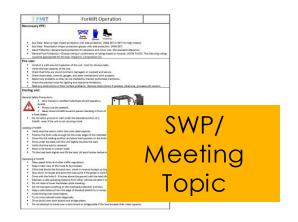
Example: Forklift

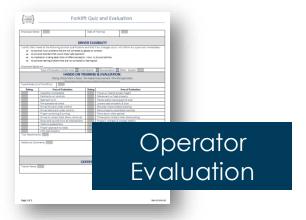












Certificate of Safety Excellence

This is a **VOLUNTARY** Safety Accreditation

Accreditation requires development and implementation of a safety management system

Once accredited, benefits include:

- A "Certificate of Safety Excellence"
- Peer recognition
- Reduced losses
- Note: Additional benefits coming soon!

Where to Start

Download the appropriate self-evaluation



Note: These are the same questions assessed in the "Safety Improvement Assessment" used to obtain the Certificate of Safety Excellence



FMIT Partnership Award



The Florida Municipal Insurance Trust (FMIT) Partnership Award is designed to recognize members' successful insurance processes, risk management efforts and other proactive measures that improve the quality of life in their community and working environment.



The FMIT is a partnership of local governments in Florida, so these efforts should align with the FLC's mission to serve the needs of Florida's cities. All members with at least one line of related coverage through the FMIT are eligible for this award.

FMIT Partnership Award

Members selected for this award must meet the following criteria:

- Participation of SEI and/or training programs
- Impactful community service contribution
- Timely claims reporting demonstrating open communication with FMIT
- Participation in FMIT events
- Sharing resources with fellow members to address exposures
- Proactiveness of risk management processes.

FMIT Partnership Award



If your municipality or agency would like to be considered for this award in the future, speak to your Risk & Safety Management Consultant about how you can work toward meeting the award criteria.



Group Health Program

Group Health Team



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FMIT Group Health Program

- UnitedHealthcare administrative services only contract
- National network/no referral necessary
- Lessen impact of shock claims
- Underwriting stability
- Plan designs with the municipality in mind



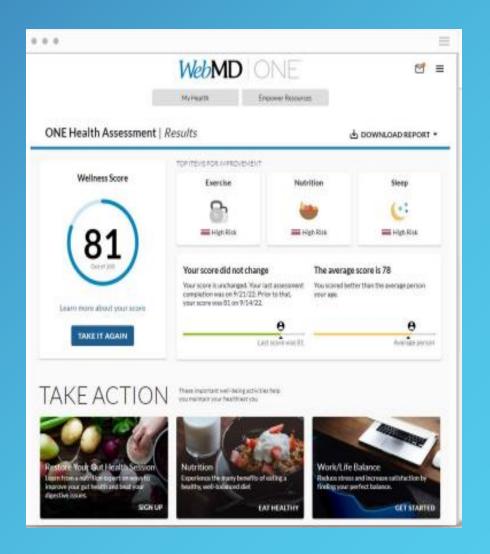
Hometown Health Wellness Program

- Unique wellness program designed for municipalities
- Wellness in municipal governments is TOUGH
- Early detection and prevention of claims causing diseases



Hometown Health Employee Wellness Program

- Dedicated FLC Wellness Coordinator
- Onsite biometric screening events
- Onsite vaccine events
- Employee Wellness Portal
- Unlimited telephonic health coaching
- Quarterly wellness challenges
- Webinars throughout the year



Hometown Health/WebMD Partnership

Have partnered with WebMD for 11 years strong!

WEIGHT

- FLC participants lost a total of 9877 pounds.
 - That's the equivalent to the weight of nearly 76 Florida panthers.
 - This could also equate to nearly 18 American alligators.
 - The panther and alligator are the state animal and state reptile of Florida, respectively.

EXERCISE

- FLC participants increased their exercise by 132,514 minutes per week.
 - That's equivalent to the time it would take to drive from Indianapolis to Orlando, FL and back over 78 times!
 - In a year, this trip could be completed over 4,067 times!

NUTRITION

- FLC participants increased their fruit and vegetable intake by 1226 servings per day.
 - That's equivalent to more than 76 gallons of orange juice.
 - That would be more than 27,968 gallons in a year!
 - Florida is the nation's leader in production of this Vitamin C packed citrus fruit.





Hometown Health: Success Story





Florida League of Cities Participant Success Story



Lifestyle Coaching

Male, 60 years old

Support through health coaching helped this participant exceed his initial 10-pound weight loss goal. Working with his coach helped him develop a plan to be more aware of his food intake. Reducing starchy foods, deserts, and soft drinks helped him in his journey to begin losing the weight. A goal set to walk daily assisted him in building willpower and feeling more energetic. By his last coaching call, he had reduced his weight by 20 pounds and felt more motivated and confident to keep going!



RESULTS:



2.8 point reduction in BMI

315 minute increase in exercise

- Participated in 3 coaching sessions this program year, has worked with WebMD coaches for 3 years.
- · Improved overall diet.
- · Implemented a new exercise routine.



Reward Program Design

Hometown Health Activity Reward

Earn up to \$125 in VISA gift cards:

- Complete the Online Health Assessment by May, 31st (\$25 gift card); AND
- Complete your health screening or a wellness visit with your physician; AND
- Accumulate 100 points before September 30th (\$100 gift card).

CHOOSE HOW YOU EARN \$100

Activity	Reward
Overall Well-Being	
Complete a Daily Habits Plan	15 points per goal (up to 45 points)
Health Coaching: Schedule online or call 855.667.2546	25 points per session (up to 75 points)
Physical Health	
Watch a physical well-being video	5 points
Participate in "The Invitational Team Steps" Challenge	20 points
Log at least 10,000 exercise minutes	20 points
Emotional Health	
Complete an anxiety assessment	5 points
Set a Well-Being SMART Goal	5 points
Participate in the "Seize the Zzzz" Challenge	20 points
Self-Care Education	
Download the "Wellness At Your Side" app	5 points
Find a local primary care physician and get an annual physical	10 points
Participate in the "Rethink Your Drink" Challenge	20 points

Hometown Health Incentive Program

BRAND NEW 2023!

- Designed to increase a municipality's workplace efforts that will have a meaningful impact/reduction on their employees' modifiable risks.
- Hometown Health Award Winners will be presented with an award and a total incentive of up to \$25,000 (equal to 1% of premium).



REQUIREMENTS:

 The Medical Loss Ratio must be under 80% for the program year.

AND

- A minimum of 50% Tier 1 participation (earning up to 0.5% of premium, \$12,500 max).
- A minimum of 25% Tier 2 participation (earning an additional 0.5% of premium, \$12,500 max).

Additional Programs

- Employee Assistance Program Ran through UHC
- Critical Care Management Unit
- Onsite "Lunch N Learns"
- "Know Your Benefits" Programs

All above programs are at **no additional cost** to municipality and enrollees on the plan!

FMIT Group Health Program

- Direct administrative/carrier contact
- Sound assets backed by the Florida Municipal Insurance Trust
- Rates set for entire policy year
- ▶ The FMIT pays no commission to FLC employee
- Premium dollars directly support FLC efforts for your municipality



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