



Federal Emergency Management Agency

FEMA Public Assistance Program

Navigating Insurance and FEMA



Your Resource. Your Advocate. Your Partner.

Contents of Presentation



- FEMA Public Assistance Program Overview
- What to Expect After a Disaster
- FEMA Funding Process
- FEMA & Insurance
- Tips for Maximizing FEMA Funding & Avoiding De-obligations





Purpose:Provide financial aid to governments, non-profit
organizations, and individuals to assist with recovering from a major
disaster.











FEMA Programs

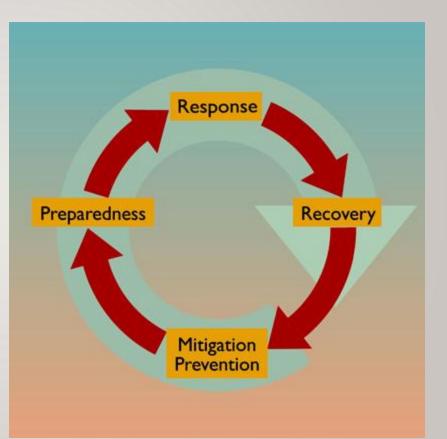


Individual Assistance (IA)

Public Assistance (PA)

Hazard Mitigation (HM)

National Preparedness (NP)





Public Assistance Program Overview



FEMA Public Assistance Program



The PA Program

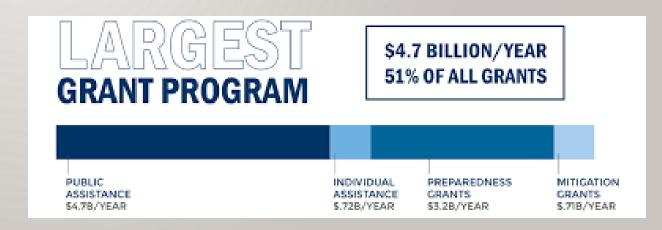
Under the PA Program, FEMA awards grants to assist State and local governments and certain Private Nonprofit (PNP) entities with the response to and recovery from disasters.

Preparation and Response

- Establishing Emergency Shelters
- Debris Removal
- Emergency Response

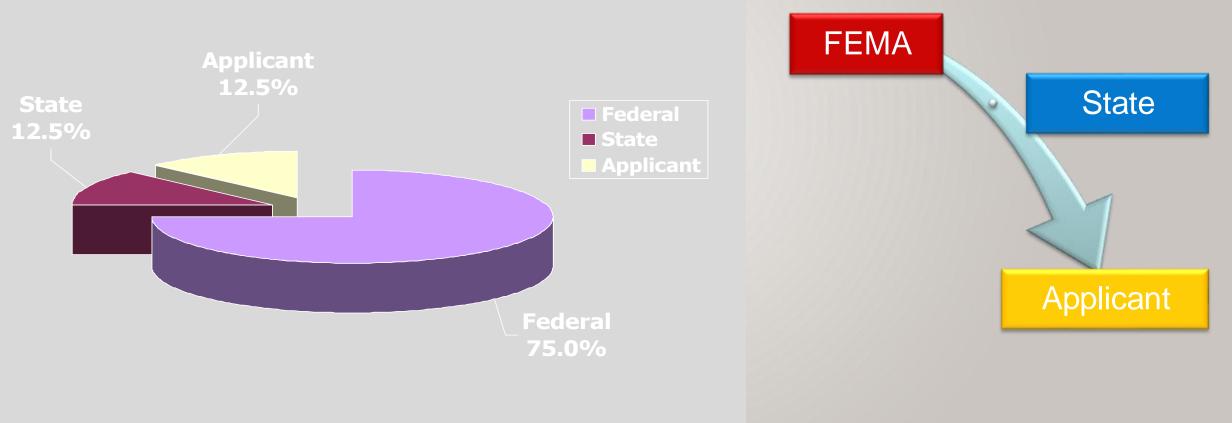
Recovery

- Facilities and Buildings
- Roads
- Utilities
- Municipal Infrastructure



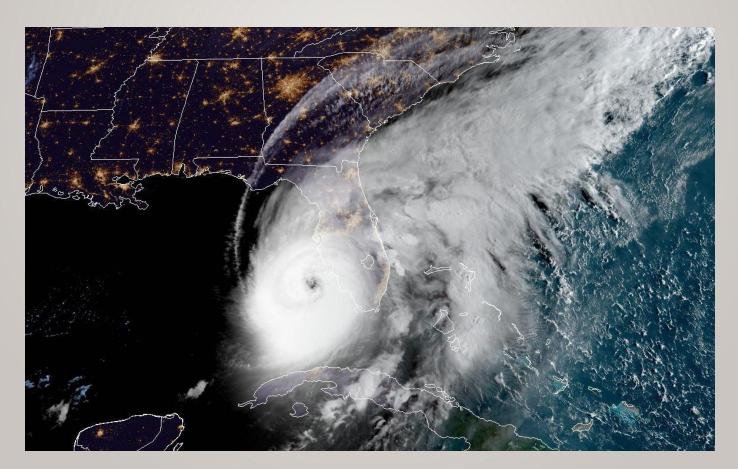
FEMA Funding Flow & Cost Share





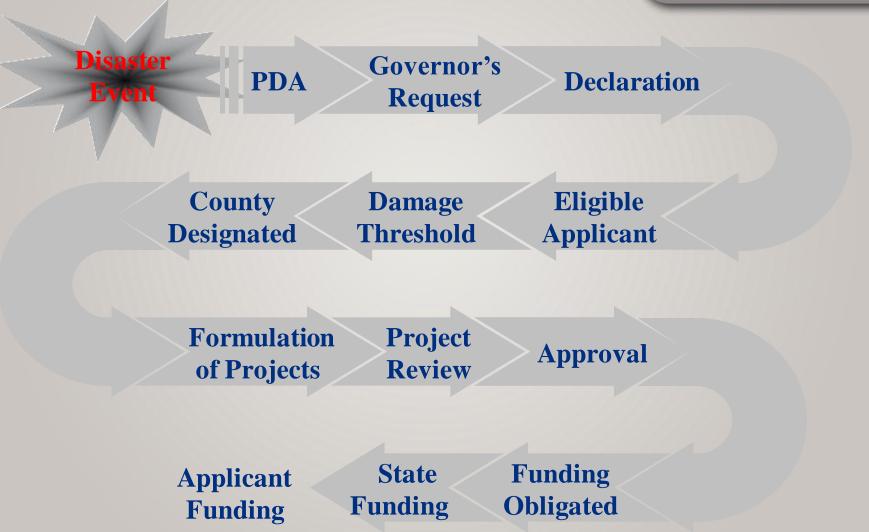


What to Expect After a Disaster



Disaster Declaration Process





RECOVER. RESTORE. REBUILD. NDDS SUBBLIE STORE ADDIS Your Resource. Your Advocate. Your Partner.

Preliminary Damage Assessment (PDA) Process

- 1. FEMA, State, and County conduct a joint PDA.
- 2. Emergency Management Staff and the Governor review and evaluate the data gathered from all eligible applicants.
- 3. The Governor (State) determines if the disaster is beyond State and local capabilities and whether to request Federal Assistance.
- 4. The Governor implements State Emergency Management Plan

TrackDown Damage Assessments



| Member Damage Assess | ment | | | Date | 3/27/2013 | _ | Dan | าด | a | | CC | 00 | cm | on |
|--|---|----------------------------|--|--|----------------------|---------------|--|-------------|--------|-----------|----------------|-------------|------------|--|
| General Information | | | | | | _ | Dan | 10 | Z | | 722 | CD | 311 | |
| FMIT Member: Completed By: Related Event: Assessment Date: Assessment Time: End Time: | | dbeo | os (Test Event) /2013 • PM | | | | are | Cı | rit | cic | al | to | Pı | roce |
| Asset/Location Information | | | | | | | | | | | | | | |
| ocation Number (6 Digit I Asset Name/Description: Location: 3PS Lat./Long.: | | npli mplex Needs Simp | | ,ID | | | | | | | | Policy | h | Questions: (407 ttp://insurance.f al Support: (888 |
| Damage Information | i simp | iCity CLA | IMS PROJECTS | SOLICITATIONS | QUESTIONS | SOV-LOCA | TIONS SOV-ASSETS SO | OV-CONTEN | TS ASS | ет - сомр | ONENTS ME | MBER POLICY | DOCUMENTS | 6 EMERGENCY SE |
| Location Damaged: Immediate Action Require Immediate Services Need | CATI | Event Dash | board | | | | | | | | | | | Back to Ma |
| Asset Safe for Occupancy | | age Assessme | | | | | | | | | | | | 1.5 |
| Imminent Threat to Public Does Asset Pose Environ | Full | Report E | Email 👻 🛛 More 👻 | | | Immediate | | Wind | Flood | Other | | Named | Total | 4 Dama |
| Estimated Damages & Ne | | ▲ Location Number | Asset Name | Location Address | Location Damaged? | | Damage Description (For Reports) | Damage % | | | Building Limit | Storm | Calculated | Total Estimated Damages |
| Estimated Damage Amou | 018 - Tennis Center - 2575 Sportsplex Drive, Coral Springs, FL (3 Damage Assessments) | | | | | | | | | | | | | |
| Damage Notes: | VIEW | 018001 | Sportplex Tennis Center - Clubhouse | 2575 Sportsplex Drive, Coral Springs, FL | Yes | * | Initial wind storm damage caused multiple broken w more | 25% | 0% | 0% | \$911,000.00 | \$45,550.00 | \$227,750 | \$100,000 or greate |
| Wind Damage %: Flood Damage %: | | | | | | | | | | | | | | |
| Other Damage %: Damage Photos & Signal | VIEW | 018003 | Sportsplex Tennis Center - Awnings 570 sq ft | 2575 Sportsplex Drive, Coral Springs, FL | Yes | | Wind damage to canvas | 50% | 0% | 0% | \$230,000.00 | \$11,500.00 | \$115,000 | \$100,000 or greate |
| | | | | | | | | | | | | | | |
| | VIEW | <u>018011</u> | Sportplex Tennis Center Maintenance Bldg | 2575 Sportsplex Drive, Coral Springs, FL | Yes | ~ | Wind and canal flood damage to aluminum framed bui <u>more</u> | 50% | 25% | 0% | \$50,000.00 | \$2,500.00 | \$37,500 | \$25,000 - \$50,000 |
| | | | | | | | | | | | | | | |
| | TOT | | | | | | | 125% | 25% | 0% | \$1 191 000 00 | \$59.550.00 | \$380.250 | |
| | TOT 019 - | Sportsplex | Aquatics Complex - | 12441 Royal Palr | n Blvd, Cora | l Springs, Fl | . (1 Damage Assessment | 125% | 25% | 0% | \$1,191,000.00 | \$59,550.00 | \$380,250 | |

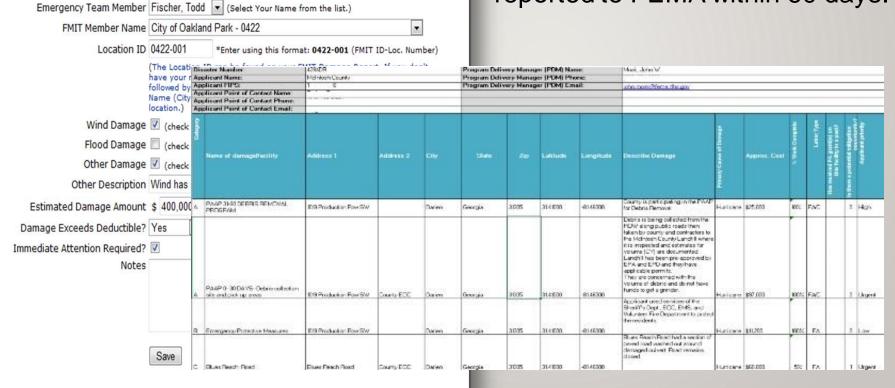
Damage Inventory



FMIT Damage Assessment Form

Hurricane Bill Damage Assessment Report:

Step 2. You are filling out a form for damage due to Hurricane Bill. Fill out the form below completely and click the **Save** button to upload.



All damages must be identified and reported to FEMA within 60 days.

Presidential Disaster Declaration

Presidential Declaration Identifies:

- Eligible counties
- Incident periods
- Eligible programs (IA and PA)
- Cost share

Public Assistance Damage Threshold

State: \$1.77/Per Capita Impact

County: \$4.44/Per Capita Impact

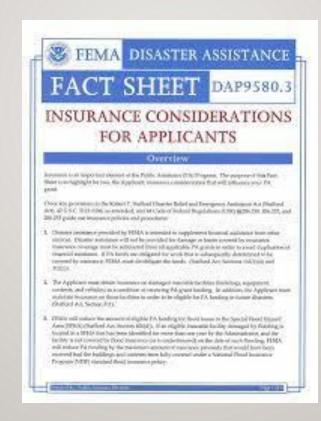


State of Florida Threshold 22,600,000 x \$1.77 = \$**40,002,000**

Lee County Threshold 803,443 x \$4.44 = **\$3,567,287**



Insurance & FEMA





FEMA Public Assistance & Insurance

Issue: Primary Disaster Funding Sources but Managed Independently

Insurance

- Primary source of immediate funding after a disaster.
- Initial payments based on estimates available quickly when accurate data is provided to insurer.

FEMA Public Assistance

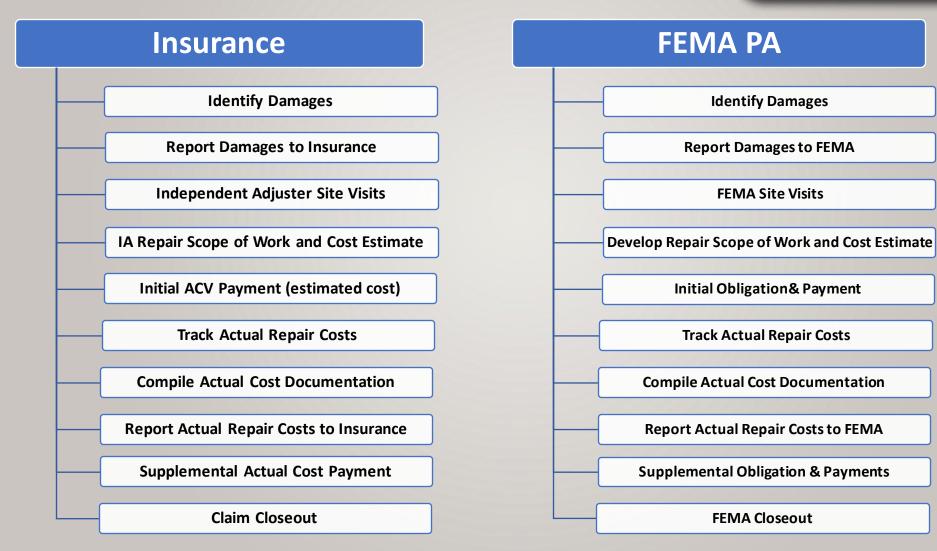
• Supplemental funding for costs not covered by insurance.

Many municipalities are well positioned to effectively manage FEMA Public Assistance funding. However, insurance claims are often managed independently, resulting in funding delays, lesser payments, and FEMA deobligations at closeout.

Insurance & FEMA

Insurance and FEMA Public Assistance







Insurance and FEMA Processes Managed Independently

- Disjointed approach in reporting damages to FEMA & insurance.
- Damages reported to FEMA or Insurance bot not both.
- Inconsistent FEMA & insurance cost estimates.
- Missed opportunities to leverage FEMA & Insurance funding for improved or alternate projects.
- Inaccurate FEMA insurance reductions.
- Deobligations during closeout.
- Reduced insurance funding because claim is closed prior to FEMA closeout.

SynergyPACT

2/25/2019 Scope of Work Related Pr

| | _ | _ | - | - | _ | _ | _ | - | | | | | |
|-------|---|---|---|---|--------------------------|---|--|--|----------------------|----------------|------------------------------------|--|--|
| 25/2 | | | sim | piiCity - | | | | | | | | | |
| Sco | pe of Work #4855 | | | | | | | | | | | | |
| | COVERAGE APPROVED | Ø SCOPE DECLINED Ø | | | | | | | | | | | |
| | Related Project | | | | | | | - | | | | | |
| | Title Mitchael Damage to New Tite Station #1 | | | | | | | | | | | | |
| | Calm Number Related Project Project 0C201809/2556 6882 0C201 | Number Related Asset | Claim Code Number 47-80-04 | , | | | | | | | | | |
| | Desk Adjuster Office Phone Email | | | | | | | | | | | | |
| | iA farms Ernal Metada | - | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| - | Pool Coverage | | | | | | | - | | | | | |
| | Location Number Asset Name No 010001 New Yor Station #1 | amed Storm Building Unit Deductible Na 67,420 \$3 | (800 | operty Limit Deductio | 10 | | | | | | | | |
| ٠ | Scope Description | | | | | | | - | | | | | |
| | Work Status Completed | Current Scope Status Close Out | | ope Reserve Amount 7,410.00 | | is this a Change Order? No | | | | | | | |
| | Scope Classification Member Direct - Deductible | Scope: Claim Category Direct (Applied Claim Expense) | 8 | ope: Coverage Roview climed / Deductible N | Classification of Mat | | | _ | | | | | |
| | Task Description food Repairs | Category Destactible Application | G | retract Condition | _ | | | | _ | _ | _ | _ | |
| | Start Date | Data Completed 02-14-2019 | | Cer 2/2/1/2 | 019 | | | | simpliCity - | | | | |
| | Source Comments | | | | | e Photos 5-8 | | | | | | | |
| | Estimate sustained winds caused by Plantce peretrylion to the ISO, which has led to dam the results 11, 500. | | | pit m | X | 1 | - A. | | | 1 | | Sale of | - |
| | Roof to be replaced with a 115-ML Pierce Ba | | | | 27 | | - | 17/10-1 | | | | | G. |
| | It was found the all of the drains for the non- consided of a 21 lead boot into a 41 drain. It so that proper drains can be installed. | This chid not allow for proper drainage. The f | langes for the dhins at | - | 3 | | NAME OF TAX | - | 1.0 | ð., | | Contraction of the second | |
| - | Vendor Scope Details | | _ | _ | | | In Section | | | | T | 11 | SS (RE) |
| | Vendor Target Rooting | Value Description Did | | | | | L min | A ST | | | | | |
| | Vendor Value (Ext.) 567,409.25 | Vendor Value (Adjusted) \$87,409.28 | - Ma | ۳ | Scone | s of Work | | | | | 1210 | no di mangkan kangkan kangkan Kang kang kang kang kangkan kang | () (all all all all all all all all all al |
| | | CMP: Rate | | 1.1 | | Category | Vendor | Task Description | Pool/Trust | Week | Current Score | Grane | To |
| | O&P: Type No Marinap | on. | | | 1 | can go f | | | Approval | Work Status | Current Scope Status (Formula) | Scope Classification | Vend Val |
| | Total Value (Estimate) 67,409.28 | Total Turnikey Value (To Date) So.co | | | | d Sciences/Inspection Ser | | | | _ | | | Calculate |
| | Notes Edds Received: | | | | 438 | | | 11110W Review & Destance Samples | Approved | In Program | Work In Program | Turskey Recovery | \$3,000 |
| | Notes Bals Reserved: Inter Reading: \$150,000,00 Darget Roofing: \$179,914.00 CP3 Reading Services: \$183,918.00 Crafterare Roofing: \$210,0154.00 Crafterare Roofing: \$210,154.00 | | | | 101 | Applied Sciences/Impedion Services | Consilling, Corp | Sampling | | | | | \$3,000 |
| | Jerkins Rooting: \$200,154.00 | | | | | ack (9 Scopes of Work) | | | | | | | \$3,000 |
| | Scope Approval | | | | | Build Back | Court to Court | Exterior Well Repairs | Approved | | Work in Program | Turnkey Recovery | |
| _ | Project Coverage Status | Project Approved By (Formula) | Project Approv | e G | | Build Back Build Back | Coast to Coast Floorida Floors | Drywal/Insulation Piconing replacement | Approved Approved | | Work in Progress Contract Award | Turnkey Recovery Turnkey Recovery | \$21,000 |
| | Estimated Reserve 67,409.28 | Vice Initial Scope Value | Vender Soope Se7,409.28 | - 40 | 4232 | Build Back | Count to Count | Calling grid replacement | Approved | In Progress | Contract Award | Turnkey Recovery | \$106,00 |
| | 67,409.28 Soope: Pool/Trust/Synengy Approval | Scope Approved/Declined By | Ser, 409.28 Sooper PMIT A 0513-2019 | | | Build Back Build Back | Cowl to Coast | Painting Oursge Door Replacement | Approved Approved | | Contract Award Work In Program | Turnkey Recovery | \$20,700 |
| | Declined Score: Assessed Particul Mana | Scope: Approved/Declined By Jacon Stollaftan | 0513-2019 | | 4562 | Duiki Beck | Out Coast Shutter | Humicane Shutter Replacement | Approved | In Program | Work In Progress | Turnkey Recovery | \$87,00 |
| | BUILDING UMIT \$2,246,976,00 NAMED STORM DEDUCTIBLE 3% DEDUCTIBLE \$97,409,26 | | | | | Duild Back Duild Back | Oull Power | Temp Electrical Service Painting (Supplemental) - Directed by Fire Chief | Approved | In Frogress | Work in Progress | Turnkey Recovery Member Direct | \$1,50 |
| | Named Storm Deductible in the amount of S Information | \$6.7,400.28 applied to Roof Reputry as the I | rdial build back cost in | | TOT | | Com a com | by fire Chief | | | | | \$480,84 |
| | Named Storm Dadactible amount of \$67,40 | | | | | Ible Application (2 Scope | s of Work) | | | | | | |
| | Total Contract: \$179,914.00 Supplement/Change Online: \$19,424.65 Deductible: \$67,429.28 Dred: MUIT Payment Approved: \$131,229.3 | | | | 4168 | Deductible Application | Target Rooting | Roof Repain - Balance on Contract (Paid by Insurance) | Approved | Completes | Case Out | Tutnikey Recovery | \$131,221 |
| | David Mill Payment Approved: \$131,229.3 Documents | 27 | | | 4833 | Deductible Application | Target Roofing | Roof Repairs - Allocated towards Deductible Obligation | Declined | Completed | Close Out | Mamber Direct - Deductible | \$67,401 |
| | | | | | TOT | | | | | | | | \$198,638 |
| ips:/ | simplicity quickbase considb/belef | iarmand=printrand=4655&dfid= | - 136/T=CC5g | | | al, Data, Communications Electrical, Data, Communications | (3 Scepes of Work) Arctecte/ProComm | Phone-Internet-Nadio to Trailers | Approved | Completes | Close Out | Turning Recovery | \$3,200 |
| | | | | | | Electrical, Data, Communicationa Electrical, Data, | Prolech | PBX Alert System | | | WokinPeges | Turning focusing | |
| | | | | | 4372 | Communications Electrical, Data, Communications | Andactor | Network Server | | | Work In Program | Turning Recovery | \$10,000 |
| | | | | | TOT | Contenunications | | | | | | | \$41,50 |
| | | | | | Deserge | incyServices (1 Scope of 1 | | | | | | | |
| | | | | | 4500 | Emergency Services | Action Nastonalian | Emergency Stabilization / Denne | Approvad | Completer | I Invite Audit | Tutskey Recevery | \$170,000 |
| | | | | | | opense Endorsement (3 5 | ongras of Work) | | | | | | \$170,000 |
| | | | | | | Extra Depense Endorsement | Industrial Housing Selutions | Temp Housing - Simpling Quarters | Approved | In Program | Work In Progress | Turnkey Recovery | \$34,00 |
| | | | | | | Extra Expense Endorsement | Hed Electric LLC | Temp Electrical Senice | Approved | In Program | Work In Progress | Turnkey Recovery | \$8,42 |
| | | | | | 4745 | Extra Experise Endorsement | Put-O-Ookd Wester Services | Portable Senitory Facilities | Approved | In Progress | Work In Program | Turnkey Recovery | 5 |
| | | | | | TOT | | | | | | | | \$ 22,42 |
| | | | | | | lechanical, Deckrical, Plan | | | | | | | |
| | | | | | 41.31 | | Nichelson Heating & Cooling, LLC | HVIC Replacement | | | Work in Program | Turning Recovery | |
| | | | | | 4231 | MEP (Mechanical, Electrical, Plumbing) | 780 | Electrical Repection | Approved | In Program | AP7 Solidiation | Turnkey Recovery | |
| | | | | | TOT | | | | | | | | \$30,000 |
| | | | | https:// | simplicity | quickbase.com/db/l | xele57ihv?a=printr | ecords&ridlist=7126&start=0 | Snum=1&dRd: | -27 | | | |
| | | | | | _ | | | | | | | | |

COMPLEX NEEDS | SIMPLE SOLUTIONS **IDENTITY PARTY AND A CONTACT AND A CONTACT**



Bridge the gap between Insurance and FEMA • for projects managed through the TurnKey Recovery Program.

RECOVER. RESTORE. REBUILD.

Your Resource. Your Advocate. Your Partner.

- Maximize & Streamline FEMA funding for • insured assets.
- Minimize financial impact of a loss. •
- Reduce staff workload. •

Services

- Participate in meetings with FEMA and Florida • **Division of Emergency Management** Personnel.
- Prepare Damage Assessments and Damage • Inventories for insured assets.
- Secure FEMA reimbursement for deductibles • and costs outside of insurance coverage.
- Prepare FEMA funding packages for insured assets.
- Assist in providing insurance documentation • during OIG Closeout and Audit Process.

Deductibles



FEMA Deductible Reimbursement

- FEMA Public Assistance Program is available to provide supplemental funding for deductibles and costs that fall outside of insurance coverage.
- Applicants required to Obtain and Maintain insurance on a facility for which PA funding is received.
- FEMA generally only provides reimbursement for a deductible one time for each facility.

"In the first disaster, FEMA deducts the total insurance proceeds received or anticipated from the total eligible cost of the project. The remaining amount is reimbursed...However a deductible, up to and including the amount of eligible damages incurred in a previous disaster, is **not** eligible for the same facility in a subsequent disaster of the same type."



Obtain & Maintain

- O&M Applicants must insure their facilities and their contents with the 'types and extent' of insurance readily available, adequate, and necessary to protect against future loss to the property.
 - Same hazard
 - Life of the Item
 - Verified prior to Closeout
- O&M Impacts on Future Funding
- O&M Tracking

FEMA Insurance Reconciliation

FEMA Insurance Reconciliation Process

- Very important to accurately report damages to FEMA
- Impacts the O&M Requirement
- Project Size
- Actual Proceeds vs. Anticipated Proceeds
- Duplication of Benefits (DOB)
- No double-dipping



Navigating FEMA & Insurance



Tips for Navigating Insurance & FEMA

- Accurate Schedule of Values.
- Ensure consistent reporting of damages to Insurance & FEMA.
- Do not group numerous insured assets into one FEMA grant.
- Understand previous Obtain & Maintain commitments.
- Consider administrative burden of low-value FEMA projects.
- Carefully review initial FEMA insurance reductions to ensure accuracy.



Managing FEMA PA Process

About Us

Public Assistance Consultants

- Expert to navigate Public Assistance program.
- Manage reimbursement process.
- Buffer between FEMA and City staff.
- Assist in maximizing funding opportunities.

Contract Recommendations

- Procure prior to disaster.
- Require significant experience.
- Require performance bond to protect against exposure from deobligations.
- Include Not to Exceed provision.
- Require insurance expertise to bridge gap between insurance & FEMA

RECOVER. RESTORE. REBUILD.

Your Resource, Your Advocate, Your Partner,

About Us

FEMA Direct Administrative Costs (DAC)



New Policy in Effect: Public Assistance Alternative Procedures for Direct Administrative Costs

Purpose

- Reduce administrative burden on Applicants, the State and FEMA
- Streamline reimbursement and reporting requirements.
- Incentivizes timely submission of projects for closeout.

Eligible Uses

- Public Assistance consulting costs; and
- Staff time to manage Public Assistance funding.

Available funding: 5% of Total Eligible FEMA Project Costs

About Us

Resources

FLC PACT Resources

http://www.synergynds.com/managed-programs/flc-pact/

FEMA Public Assistance Policy and Guidance

https://www.fema.gov/public-assistance-policy-and-guidance

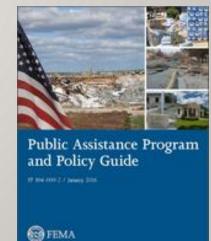
FEMA Public Assistance Policy Guide

https://www.fema.gov/media-library-data/1525468328389-4a038bbef9081cd7dfe7538e7751aa9c/PAPPG 3.1 508 FINAL 5-4-2018.pdf

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| 2013 Disame Preparations Symposium COOP PLANS (Centeurs) of | | Disament Section | 101 | DopretName | Fia Abshruet | | | File URL LINE | Description | | | | | | |
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| PMITSyrrepy Presentations | /* | FEBR Public Averatoria Grant Support | Document | FEMA PA Support Remaining PP1 | FEBIN Support Resolutions and | | | | Learn what resultions are avalable to support FMT literious opportunit, to maintaiv alighte F(SAI Punding durin In Precedential Condension | | | | | | |
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| | /* | PESA Pumi Annatarca Sourt Support | Decument | FEMA Stafford Act Overview | tille-motoret.ad | | | | Comprehensive 202 page memories of FERICA Daffield hit which governs the Public Adaptations Programs. This guide disactions the Pri-Programs basic provisions and application procedures. | | | | | | |
| # 2008 FEMA PA Coatoana | /* | FEBI-Public Assessments Shell Depart | Doorneni | Private Risaburg Debris Celering (Eleptering) | ENERGENCY ROKINE CLEWING TO ENELINE THE ENDINGE CLEWING | | | | Sampa PElan In wandow drafed to FLCPNCT to support FMT Bemberg attilty to memory eligible CAT AB Funding | | | | | | |
| 2009 Usubatchee Greese Disatel Ptar | /• | COOP PLANE (Centruly of Operations) | Doturtent | FMT Member COOP Pan @amprebensierTemplater | fill lanese. GOOP. Senately, v11.454 | | | | Comprehenses | · Temptata to anche | m teurario Emilitari | rise frittations | | | |
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| 2010 FEMA Delevis Management Guidance Plan | /• | FEBR Public Assessments Grant Deeport | Depresent | Basic Debris Blanspersent Plan | Banic Delots Management Plan Elizatelle & Tempolet and | | | | Caltercase lengths and workholds | | | | | | |
| 2011 Debra Management Plan | | FEBH Public Assistance Graft Document Emergency Readway Dearing Support | | | | ENERGISICY REVENUES, CLEWING, 10 EVENUES INTERVISION BOOM | | | | ERVET and example of apock: wording to depiction a Mansjer's protocol for addressing Emergency Roadway Owares to sole address and proder strategies. | | | | | |







Questions?

